

Philips Lighting Company Fluorescent Lamp Limited Warranty

T5 Lamps featuring ALTO Lamp Technology

Philips Lighting Company warrants that its T5/T5HO fluorescent lamps listed below (the “Products”) will be free from defects in material and workmanship and comply with their respective published specifications when operated on ANSI compatible program start ballasts, installed in accordance with the manufacturer’s instructions, from the date of installation (or date of manufacture, if date of installation is not known or available), for the time periods below and subject to the terms and conditions herein.

This warranty applies only to Product that is operated a maximum of 5,110 hours per year. If a Product fails to conform to this limited warranty within the warranty period, Philips will, at its sole option, repair or replace the Product at no charge or grant purchaser a credit for a future Product purchase.

Lamp Type	Lamp Warranty Period When Operated on Program Start Ballast [^]	
	3 Hour Start Cycle	12 Hour Start Cycle
T5HE – 14W, 21W, 28W & 35W	30 Months	36 Months
T5HE – Energy Advantage	36 Months	42 Months
F28T5/800/EA/ALTO 25W	36 Months	42 Months
T5HO – 24W, 39W, 54W & 80W	30 Months	36 Months
T5HO – Energy Advantage	36 Months	42 Months
F54T5/800/HO/EA	36 Months	42 Months
T5HO – Extra Energy Advantage	42 Months	48 Months

[^] Ballast must be an ANSI compatible ballast and installed in accordance with the manufacturer’s instructions.

For avoidance of doubt, repair or replacement of Product does not include any removal or reinstallation costs or expenses, including without limitation labor costs or expenses, shipping costs to return non-conforming Products or any damages that may occur during the return of Product to Philips.

Philips Lighting further warrants that these Products with ALTO technology will pass the United States Environmental Protection Agency’s Toxic Characteristic Leaching Procedure (TCLP) test prescribed in 1990 (40 CFR 261.App II).

The limited warranty is subject to the following additional conditions:

- No devices (such as sensors) other than the ballasts are employed to operate the Products.
- The Products have not been subject to accident, neglect, abuse, misuse or acts of God.
- Adequate records of operating history are kept and available for inspection by Philips.
- A Philips representative will have access to the failed Products and the ballasts used to operate them. If the ballasts or other parts become suspect, the representative shall have the right to invite other manufacturers’ representatives to evaluate the lighting system components.
- The Product has been purchased directly from an authorized Philips Lighting Company distributor.
- The TCLP test has been conducted in accordance with Philips Lighting Company established procedure #SOP 08-001-1, which is available upon request and is derived from Science Application International Corporation’s (SAIC) project 01-0825-03-0615-001 under EPA contract 68-WO-0027.
- This warranty is limited to Product purchased for use in regions that are within the jurisdiction of the United States Environmental Protection Agency.

To be eligible for this warranty, an installation must be registered with Philips within thirty (30) days from the date of completion. Purchaser must use Philips Installation Form attached hereto, complete the Form in accordance with its instructions and receive an acknowledgement of receipt of the Installation Form from Philips.

THE FOREGOING WARRANTY IS EXCLUSIVE, AND THE SOLE REMEDY FOR ANY AND ALL CLAIMS, IN CONTRACT, IN TORT OR OTHERWISE, ARISING FROM THE FAILURE OF PRODUCT AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHICH WARRANTIES ARE HEREBY DISCLAIMED. THE LIABILITY OF PHILIPS SHALL BE LIMITED TO THE TERMS OF THE EXPRESS WARRANTY SET FORTH HEREIN. IN NO EVENT WILL PHILIPS BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, DAMAGES RESULTING FROM LOSS OF USE, PROFITS, BUSINESS OR GOODWILL, WHETHER OR NOT PHILIPS HAS BEEN ADVISED OF THE POSSIBILITY THEREOF.

Regional Manager

Date

Installation Information

(Ballast reference does not constitute an endorsement of ballast performance or warranty of their ability to operate the lamps under differing standards.)

Lamp types warranted: _____

Operated on (ballast type): _____

Operating hours: _____ hours/day

Installation date: _____

Installation address: _____

Contact Name: _____

Contact Phone number: _____

Email: _____

Please complete and return via email to:

Philips Lighting Company
Attn: Customer Care
TLWarranty@philips.com